Honeywell

Models 2116, 2118, 2120

DIGITAL STEEL FIRE & SECURITY SAFE



Read this manual carefully and never store it inside the safe!

Digital Steel Fire & Security Safe

PACKAGE CONTENTS

1 – Digital Steel Fire & Security Safe
1 – Operation Manual
2 – Entry Keys
1 – Emergency Override Key
4 – "AA" Batteries
1 – Silica Gel Pack

ATTENTION

DO NOT RETURN SAFE TO STORE!

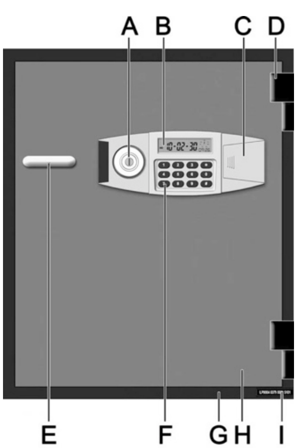
For missing parts or difficulty operating your safe, please contact our Consumer Assistance Department by telephone.

Store will not accept returned products without prior authorization. You must first contact our consumer assistance department.

US/Canada 1-877-354-5457 (Toll Free)
Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)
Australia 0011-800-5325-7000 (Toll Free)
Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX*-310-323-5722
XX*- Dial U.S. Country Code first (Toll Charges Apply)

PRODUCT OVERVIEW

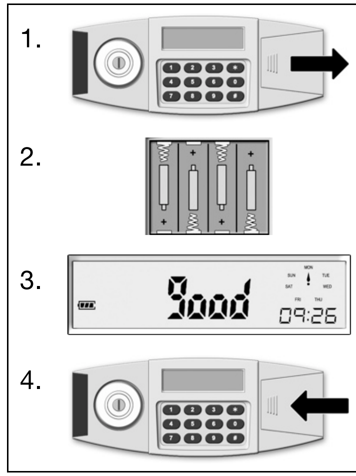


A - Entry Key Hole
B - LCD Display panel
C - Battery Comp. Cover
D - Door Hinges
E - Door Handle
F - Electronic Digital Keypad
G - Safe Cabinet Body
H - Safe Door
I - Serial Number Label

STEP 1: INSTALL BATTERIES

IMPORTANT: The starter batteries included with this product are for testing purposes only and should be immediately replaced with new alkaline or lithium batteries. It is NOT RECOMMENDED to use Non-alkaline or rechargeable batteries.

1. Remove the battery compartment cover located on the right side of the control panel by pushing in and to the right.
2. Insert 4 “AA” batteries (included). Ensure the batteries are installed in the correct direction, with regard to polarity (+ and -).
3. If the batteries are put in correctly, the safe will beep and the LCD readout will flash, then it will read “GOOD”
4. Once the batteries are properly installed, replace the battery compartment cover.



REPLACE BATTERIES:

Weak or dead batteries should be replaced immediately and all 4 batteries should be changed. To replace the batteries please follow the instructions in STEP 1. in the “SETUP” section. Remember to always remove batteries from safe if not using for an extended period of time. If your batteries are completely dead and you cannot open the safe by using the digital keypad, use the override access key to open safe and access the battery compartment.

NOTE: It is NOT RECOMMENDED to use Non-alkaline or rechargeable batteries.



If the batteries are removed or fail, the keypad memory will NOT be erased and the active programmed code will still work once power has been restored.

STEP 2: SET CALENDAR AND CLOCK

Once batteries are installed and the control pad is powered, the next step is to begin by programming the clock and calendar. READ ENTIRE DIRECTIONS AND WRITE DOWN DATE/DAY/TIME BEFORE PROGRAMMING. NOTE: You must enter all information without delays. If the light goes off, you must begin programming again.

1. With the safe door closed and locked, press the "∗" key followed by the "9" key. The LCD readout will glow amber.

1.	∗ 9

2. Enter the Year – 2 Digits
3. Enter the Month – 2 Digits
4. Enter the Date – 2 Digits
5. Enter the Day – 1 Digit (see chart below)
6. Enter the Hour – 2 Digits (see chart below)
7. Enter the Minutes – 2 Digits

EXAMPLE		
2.	2010 =	1 0
3.	February =	0 2
4.	30^{th} =	3 0
5.	Monday =	1
6.	9:26 am =	0 9
7.	9:26 am =	2 6

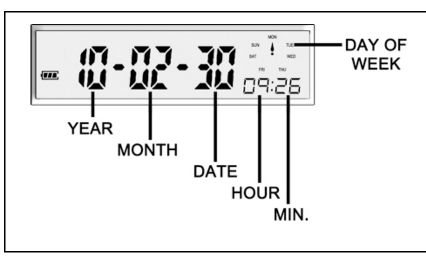
DAY	#
Monday	1
Tuesday	2
Wednesday	3
Thursday	4
Friday	5
Saturday	6
Sunday	7

HOUR	##
1:00 am	01
2:00 am	02
3:00 am	03
4:00 am	04
5:00 am	05
6:00 am	06
7:00 am	07
8:00 am	08

HOUR	##
9:00 am	09
10:00 am	10
11:00 am	11
12:00 pm	12
1:00 pm	13
2:00 pm	14
3:00 pm	15
4:00 pm	16

HOUR	##
5:00 pm	17
6:00 pm	18
7:00 pm	19
8:00 pm	20
9:00 pm	21
10:00 pm	22
11:00 pm	23
12:00 am	00

When correctly entered, the LCD readout will stop glowing and should display the information you just programmed.



STEP 3: UNLOCK AND OPEN THE SAFE

This safe is equipped with a dual digital/key lock system that requires entering an active user code to unlock it and an entry key to open. It allows for two separate reprogrammable active user codes.

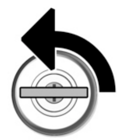
The preset factory user codes are “1 2 3 4” and “1 2 3 4 5 6”.

1. Begin by inserting the entry key into the cylindrical key hole on the left side of the control panel.
2. Turn the key to the left (counter clockwise) as far as it will go.
3. On the keypad enter the “#” key, then the user code “1 2 3 4”, followed by “#” key again.
4. If correct code is entered, OPEN will appear on the LCD panel, and you’ll hear a chime tone indicating the safe is unlocked.
5. Within 5 seconds, turn the handle upwards to the right (clockwise) and pull the door open.

1.



2.



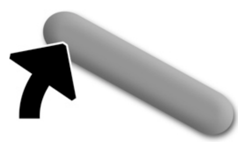
3.



4.

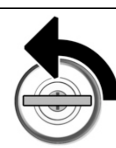


5.



TO LOCK THE SAFE:

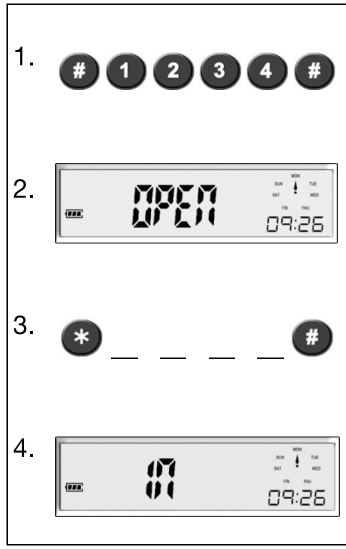
Carefully close the door, turn the key counterclockwise to the left and remove. The safe is now locked and an active user code will need to be re-entered to open.



STEP 4: PROGRAM NEW USER CODES

SECURITY NOTE: To insure privacy, this procedure should be repeated for both of the factory pre-set codes

1. Unlock the safe with the first factory pre-set (or current active) code.
2. If correct code is entered, "OPEN" will appear on the LCD panel, and you will hear a chime tone indicating the safe is unlocked.
3. Immediately enter "∗" then a new 4-8 digit code followed by the "#" key. (if you use an 8-digit code, you will not need to enter the "#" key after.
4. If entered correctly, "IN" will appear on blue display followed by a chime and the new code number will appear for 1 second.



Repeat this process to reprogram the second factory pre-set code.

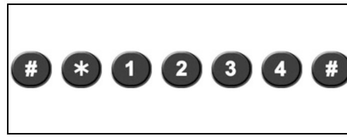
Your new code is now ready to use and the previous code is erased from memory. If you wish to change your new code, simply repeat the process with current active user code(s) and enter new code(s).

TO OPEN THE SAFE USING NEW USER CODE(S):

Repeat the process described in STEP 3: UNLOCK AND OPEN SAFE, substituting the new user code(s) for the factory preset user code(s)

PRIVACY MODE:

If you wish to prevent your personal code from being read on the digital readout, it can be hidden from view by inserting the "∗" after "#". Example: "# ∗ 1 2 3 4 #".



INCORRECT CODE ENTRY:

If an incorrect code is entered, the word "ERROR" will appear on the digital readout and an alert tone will sound. At this time, re-enter the correct code.

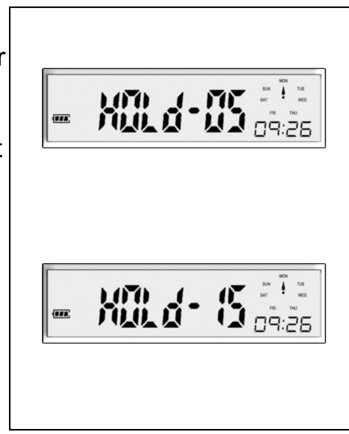


SECURITY LOCKOUT PERIOD:

If an incorrect code is entered three (3) times, the siren will sound for one (1) minute before the system enters into lockout mode for 5 minutes.

During the 1st minute, the siren sound can be stopped if correct code is entered, if no action or another three (3) incorrect codes are entered during the 1st minute the system will enter into lockout mode (5 minutes). If another 3 incorrect codes are entered after the first lockout period, the siren will sound for 1 minute before entering the 2nd phrase of 15-minute lockout period.

During the lockout period, if battery is removed the system will enter 15-minute lockout period.



SECURITY ALARM:

This safe is equipped with a security alarm. To activate alarm, press "0" with door closed.

Display will read "ALERT-ON".



The alarm will sound whenever:

- The wrong code is entered 3 or more times to gain entry
- The safe is shaken or experiences forceful impact.

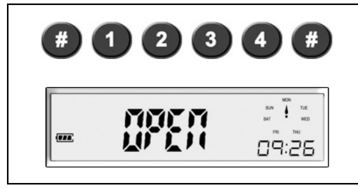
To de-activate alarm or turn off alarm siren, enter an active user code.

SECURITY FEATURES

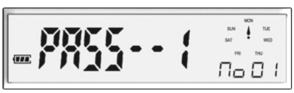
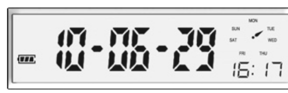
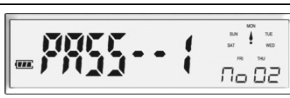
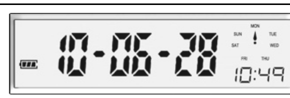
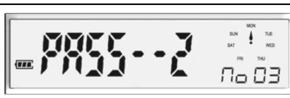
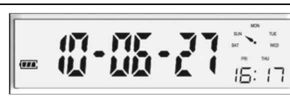
HISTORICAL ENTRY DATA RETRIEVAL

This safe has the ability to record into memory up to 50 entry records of those gaining access to the safe. To retrieve this data, do the following:

Enter user code 1 or user code 2 and display will read “OPEN”.



Immediately press “0” to view history beginning with the most recent event. To view previous events, continue pressing “0” to view up to 50 entries.

	EXAMPLE	
Press 0	 User Code 1 accessed on	 June 29th, 2010 at 4:17 pm
Press 0 Again	 User Code 1 accessed on	 June 28th, 2010 at 10:49 am
Press 0 Again	 User Code 1 accessed on	 June 27th, 2010 at 4:17 pm
Etc.		

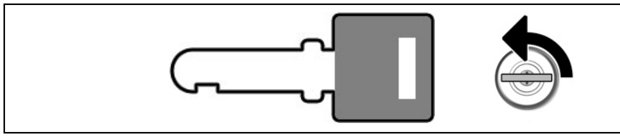
LOST ENTRY CODE

If you have lost or forgotten the active user code(s), you must contact consumer assistance to receive authorization and instructions for reprogramming code(s). You may open the safe using the Emergency Override Key by following the instructions on the next page.

EMERGENCY ACCESS

OPEN SAFE WITH EMERGENCY ACCESS KEY

Insert the emergency override key and turn to the left.



ORDERING NEW / REPLACEMENT KEYS

The following information is required to order keys:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

   SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!
   - Copy of sales receipt showing Store, Date & Product Description.
   - Copy of your picture I.D. (Drivers license, passport, regular I.D.).

   PRODUCT OWNERSHIP VERIFICATION FORM

   If sales receipt is not available, contact us by email or telephone to request a “Product Ownership Verification Form”.

2. ORDER INFORMATION

   CONTACT INFORMATION
   - Name & Shipping Address
   - E-mail address (If Available)
   - Telephone Number
   - Best Time to Contact You

   PRODUCT INFORMATION
   - Safe Model #
   - Safe Serial #
   - Lock Key #
   - Quantity of Keys Ordered

3. METHOD OF PAYMENT
   - Telephone:
     Visa or MasterCard
   - Mail:
     Check or Money Order

NOTE: For pricing please contact Consumer Assistance.
Contact information is located on the back cover of this manual

Terms subject to change without prior notification.

LOCATING SAFE IDENTIFICATION NUMBERS

SERIAL NUMBER

Located on lower right corner on front of safe. Do Not Remove Safe I.D. Tags!



KEY NUMBER

4 Digit Number etched on the metal collar located around the key hole.



LIMITED WARRANTY

LH Licensed Products, Inc., ("LHLP, Inc.") warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser's sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

LIFETIME AFTER-FIRE REPLACEMENT GUARANTEE

If this Honeywell fire resistant product was purchased from LH Licensed Products, Inc. ("LHLP") and is damaged by fire at any time while still owned by you (the original owner), LHLP will ship a free replacement if you send the following to Customer Service, LH Licensed Products, Inc., 860 E. Sandhill Ave., Carson, CA 90746 USA:

1. Your name, mailing address, email address, and phone number with area code;
2. A description of the fire, the model number and a photo of the burned unit, and a copy of the report from the fire department, insurance or police.

Freight on the replacement unit is not included in the guarantee and must be paid by the consumer. If an identical product is no longer available, LHLP will provide a similar unit from its current product line. LHLP is not responsible for any loss or damage to the contents of the safe.

CONSUMER ASSISTANCE

EMAIL (Best Contact Method):	LHLPCustomerService@LHLPinc.com
WEBSITE:	www.Honeywellsafes.com (Effective April 15, 2013)
ADDRESS:	Consumer Assistance Dept. LH Licensed Products, Inc. 860 East Sandhill Avenue Carson, CA 90746 USA
TELEPHONE:	**US/Canada** 1-877-354-5457 (Toll Free) **Mexico** 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free) **Australia** 0011-800-5325-7000 (Toll Free) **Germany/New Zealand** 00-800-5325-7000 (Toll Free) **Other Countries** XX*-310-323-5722 (Toll Charges Apply) XX*- Dial U.S. Country Code first
CALL CENTER HOURS:	**US/Canada** 7am – 5pm (PST**) Mon – Fri
CALL BACK HOURS:	**Other Countries** 7am – 8pm (PST**) Mon – Fri PST**- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:
If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make our best effort to contact you and help to answer any of your questions or concerns.

Manufactured by
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746

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